

LONDON ORNAMENTS

STYLISH IDEAS FOR THE HOME AND GARDEN

Environmental Policy 2024

Introduction

This document sets out the environmental policy of London Ornaments Ltd and our aim ultimately to be a carbon neutral company. It recognises that we have a responsibility towards the environment beyond standard legal and regulatory requirements and we are committed to reducing our environmental impact by actively pursuing reduction measures across all areas of the business.

Policy

To commit to reducing carbon emissions and waste in all our operations.

To measure, set targets, take action and report on our progress.

To continually improve our performance, year on year.

To encourage suppliers, customers and competitors to improve their performance by working with us and sharing ideas to improve the performance of the trade as a whole.

Carbon Emission Commitments

- Reduce our energy usage wherever possible.
- Change energy sources to renewables as soon as possible.
- Aim to become Carbon Neutral for our scope 1 emissions.
- Work with our suppliers to reduce our scope 2 & 3 emissions and to encourage all suppliers to plan their own carbon reductions timetable with a view to them becoming carbon neutral for their own direct emissions.
- Where it is not possible to reduce our carbon emissions to zero, we will actively seek carbon offsetting projects to achieve a net zero goal.

Energy Usage

We know that lowering energy and water use can drastically reduce greenhouse gas emissions. With this in mind, we undertake to:

- Examine our current usage and seek ways to reduce levels.
- Look into using products that are more energy efficient e.g. heaters, air conditioners etc
- Implement better practices e.g. turning off lights and computers, using less appliances etc

Waste

- Minimise waste by evaluating operations and ensuring they are as efficient as possible.

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- Manage waste generated by our business operations, incorporating Reduce > Reuse > Repair > Recycle > Recover > Dispose, as per the principles of the waste hierarchy.
- 100% of waste to be processed by registered carriers and waste treatment companies.
- Reduce printing/copier paper usage.
- Reduce packaging plastic waste.
- Achieve 100% recycling of toner cartridges.
- Print brochures/handouts on recyclable paper.

Packaging

We are conscious that our choice of packaging is a direct way we can impact the environment and where we can make changes which are visible to our customers.

Our aim is

- to reduce the amount of plastic used wherever possible. We only use plastic for extremely fragile items, and we are working with our suppliers to seek viable alternatives.
- Continue replacing plastic used within the business with re-useable materials wherever possible.
- Use recyclable paper and cardboard for packaging.
- Regularly review our packaging decisions and aim wherever possible for 100% recyclable materials.

Sustainable Transport

We recognise that sustainable transport i.e. any type of transport that does not rely on the world's natural resources to power it, contributes to a reduction in damaging carbon dioxide (CO2) emissions, and therefore, to a reduction in atmospheric pollution and improved air quality.

Most of our customer orders are delivered via our transport partner Palletways. They are embarking on a roll-out programme of electric vehicles (EVs) across its owned depots for urban collection and deliveries of palletised freight.

We will continue to monitor Palletways and will always seek the best and most sustainable transport options.

Our General Commitments

- Meet or exceed all the environmental legislative requirements that relate to our company.
- Report our environmental performance to staff, suppliers and business partners.
- Work with the manufacturers and customers to share ideas and improve the overall performance of the industry.